WHAT IS CHANGING?

Athens Services is advancing Temple City's waste and recycling program. Starting July 1, 2021, residential customers will be transitioning from a manual hand-tossed mixed-waste and green waste collection program to a source-separated waste, recycling, and green/organic waste program.

WHY IS THIS HAPPENING?

The City is transitioning to automated services to comply with State laws and CalRecycle mandates. This change will help support the City's strategic goals of sustainable infrastructure and meet diversion requirements.

DO I HAVE TO BUY NEW CONTAINERS?

No, Athens will provide customers a set of new carts as part of the default service. Every customer will receive a set of three 64-gallon carts, a black trash cart, a blue recycling cart, and a green/organics waste green cart.

Benefits:

- 64-gallon carts will accommodate an average-size household.
- A three-cart system will help Temple City improve recycling in the community.
- Residents will no longer need to purchase or provide their containers.
- Carts have wheels to make it easier to move them to the curb for collection.

Athens will collect old containers free of charge. Old barrels will need to be placed, empty of trash, at the curb next to the new trashcans on your collection day during the weeks of July 5 and July 12.

ARE MY PICKUP DAYS CHANGING?

Yes, starting July 5, residential customers will be serviced one time per week. Athens will notify customers of their new service days soon and make service maps available on the AthensServices/TempleCity web page.

WHEN IS THIS HAPPENING?

The delivery of your new barrels will begin at the end of June and into the first week of July, with our first day of automated trash service beginning on July 5. Transition will begin the first week of July 2021.

Beginning April 1 to June 30, customers can use the Athens Container Selection Form to request additional containers or different size containers. To access the form, click here or scan the QR code. If you want to keep the default 64-gallon containers, you don't need to contact us. Athens will automatically deliver your new containers.

IS MY RATE CHANGING?

Yes. Effective January 1, 2021, all customers (Residential/ Commercial and Multifamily) experienced increased monthly service charges. The rate change will help accommodate the mandated changes required by State law and CalRecycle mandates.

This is the first rate increase associated with waste and recycling collection since 2018.

IS THERE A SENIOR DISCOUNT?

Yes. To receive a senior discount, the customer must meet the following:

- 65 years of age or older
- Low, lower, or extremely low-income based on the California Health and Safety Code
- Must be the service account holder
- Must be head of household and occupant of the service address

Note – the senior discount only applies to 32-gallon carts.

HOW ARE BULKY ITEM PICKUPS BEING HANDLED?

Temple City residents will continue to receive weekly unlimited bulky item pickup at no additional charge. However, starting July 5, 2021, customers will need to schedule bulky item pickup 48 hours in advance of their scheduled pickup day.

To order a bulky item pickup, click here or call us at 888-336-6100.

WHAT ARE MY SERVICE OPTIONS?

The residential default service level is one (1) 64-gallon refuse (black) cart, one (1) 64-gallon green waste (green) cart, and one (1) 64-gallon recyclable (blue) cart. The monthly rate for the default service level is $37.21.

Customers can choose to increase cart sizes to 96-gallon carts and pay $40.92 per month, or decrease cart sizes to 32 gallons and pay $37.21 per month, based on their household needs.

1. Single Family Cart Service:	Monthly Customer Rate
96 Gallon Cart Service (all 3 carts)	$40.92
64 Gallon Cart Service (all 3 carts)	$37.21
32 Gallon Cart Service (all 3 carts)	$33.49
Sr. Discount 32 Gallon Cart Svc (all 3 carts)	$30.14
Additional 96 Gallon Cart (all materials)	$5.87
Additional 64 Gallon Cart (all materials)	$4.85
Additional 32 Gallon Cart (all materials)	$3.85

WHAT DO I DO WITH MY OLD CONTAINERS?

Customers may keep their old containers, place empty containers next to their new trash containers during the first week of service starting July 5 or the second week of service starting July 12, or arrange for Athens to collect bulky items by calling customer service. Athens will collect customer-owned containers free of charge during the transition period from July 5 to 17.

To have your old containers removed, place the empty containers curbside on your new service day, and Athens will remove them.

Please note that starting July 5, customer-owned containers will no longer be serviced.

Container Information



Black = Refuse

For the collection and disposal of non-recyclable materials, including diapers, cigarette butts, palm fronds, yucca leaves, kitty litter, and other unwanted solid waste materials.



Green = Green Waste

For collecting and recycling yard trimmings and organics, including grass clippings, leaves, brush, branches, tree trimmings, and other forms of organic materials less than 3 inches in diameter and 3 feet in length generated from landscapes or gardens.

NO: Palm fronds, yucca leaves, bamboo, rocks, dirt, trash, or food waste.
If these items are placed in the green cart, it will be tagged and not serviced until they are removed.



Blue = Recyclables

For the collection of recyclable materials including mixed waste paper (newsprint, ledger, writing and copier paper, computer, junk mail, magazines, glossy paper, paperback books, cereal boxes, paper grocery bags, wrapping paper, phone books), corrugated cardboard, aluminum foil and cans, glass jars and bottles, steel (tin) food cans, scrap metal, coat hangers, bi-metal beverage cans, juice boxes, milk cartons, and all other materials that can be recovered at the processing facility.

Customers can choose to upgrade to (3) 96-gallon carts for an additional $3.71 per month or downgrade to (3) 32-gallon carts for a reduction of $3.72 per month to their service fee.